



Regulatory Reminder for Retailers of Restricted Components June 2020

Recognizing and Reporting Suspicious Behaviours

Restricted components, such as hydrogen peroxide ($\geq 30\%$), ammonium nitrate or potassium nitrate (often sold in the form of a stump remover), are chemicals that are widely used and readily available. Many chemicals that have legitimate and beneficial uses can also be used for dangerous purposes.

You, as a retailer, play an important role in forming the first line of defence against those who would use these chemicals to harm our communities and jeopardize our way of life. Canada is counting on you to go about your normal activities with a heightened level of vigilance. It is without a doubt that the COVID-19 pandemic is creating more burden and responsibilities in your normal daily activities but it is important for you and your employees to be watchful for suspicious behaviours and know how and where to report them.

How to recognize suspicious behaviours?

A restricted component must not be sold if there are reasonable grounds to suspect that the component will be used for a criminal purpose. Whether the behaviour is suspicious is to be judged on a case-by-case basis. To detect suspicious activity, consider if the customer:

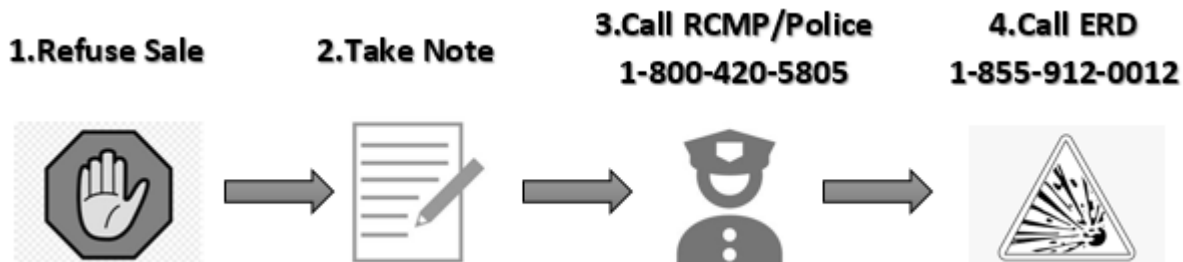
- is nervous or avoids communication;
- tries to purchase unusually small or large amounts of product or out of season;
- repeatedly buys the product;
- can't provide a description of what the product will be used for;
- attempts to purchase an unusual combination of products;
- is unwilling to provide proof of identity to purchase; or,
- asks odd questions, especially revolving around delivery methods.

What to do in case of suspicion?

Refuse the sale and record as much information as possible about the individual and the situation including:

- date, time, quantity of product requested;
- height, weight, hair color, description of distinct features (ex. tattoo, scars, facial hair); and,
- vehicle make, model, licence plate.

Report all suspicious behaviours, thefts or attempts to steal restricted components to the **RCMP National Security Line 1-800-420-5805** or to **your local police** and to the **Explosives Regulatory Division 1-855-912-0012**.



Canada is counting on your eyes, your instincts and your cooperation.
Know your inventory. Secure your product. Sell restricted components responsibly.
You can make a difference!